



**Maryland Association Medical  
Staff Services Presents  
MAMSS 2026 Spring Education Conference:  
MSP Emergency Management Summit  
Friday, May 1, 2026  
8:00am until 4:30pm  
MedStar Harbor Hospital  
Baum Auditorium**

**Readiness, Response, and Resilience**

Healthcare emergencies don't announce themselves. Whether it's workplace violence, cyber threats, natural disasters, staffing crises, or system failures, the unexpected can and does happen. While it's easy to believe *"that will never happen to us,"* experience shows otherwise.

This summit is designed to move Medical Staff Professionals from awareness to readiness by highlighting real-world scenarios and practical strategies that demonstrate the critical, yet often underrecognized, role MSPs play in emergency management. From preparedness and response to recovery and continuity, MSPs are essential partners in protecting patients, providers, and organizations.

These sessions are not intended to alarm, but to **educate, empower, and prepare**. Through real examples and expert insight, presenters will illustrate how MSPs support emergency response, operational continuity, and patient safety when it matters most. We are more integral to emergency preparedness than we often realize, and readiness is not optional. It is part of who we are as Medical Staff Professionals.

**Registration Costs & Details**

Registration Dates	Member Registration Fees	Non-Member Registration Fee
Early Bird Registration: 2/15/2026 thru 3/15/2026	\$50	\$65
Regular Registration: 3/16/2026 thru 4/30/2026	\$75	\$90

*\*\*Please note: Calendar invites and parking instructions for MAMSS MSP Emergency Management Summit will be sent once payment is processed and registration confirmed. Please look for an invite from Bernadette Jones via the MedStar email/calendar.*



- *Quality*
- *Education*
- *Professionalism*

**Maryland Association  
Medical Staff Services**

**Conference Agenda**

Time	Topic / Session Title	Speaker(s) / Credentials
7:15 AM-7:45 AM	Breakfast and Networking	
7:45 AM – 7:50 AM	Welcome & Housekeeping	Bernadette Jones, MHA, CPCS, CPMSM, MAMSS Conference Chair
7:50 AM – 8:00 AM	Opening Remarks & Introduction of Opening Speaker/Safety Moment	LaNita Gragg-Jennings, MBA, CPMSM, CPCS, CLSSBB MAMSS President
8:00 AM - 8:30 AM	Safety Moment: “The Little Hospital that Could”	Jill Donaldson, FACHE, President, MedStar Harbor Hospital Senior Vice President, MedStar Health
8:30 AM – 9:15 AM	That Will Never Happen ...Until It Does: How Medical Staff Professionals Partner with Emergency Management	Jason Phipps. B.S., RT(R) Emergency Management Specialist Lead Hazmat Instructor MedStar Harbor Hospital
9:15 AM – 9:30 AM	Morning Break	Sponsored by MAMSS Membership Committee
9:30 AM – 10:30 AM	Workplace Violence in Healthcare: Adventist Healthcare’s Clinical Response Strategies and Reporting Barriers	Jessica Volz DNP, CRNP, FNE A/P, FNP-BC, NE-BC, AFN-C, IVSE-C, SANE-A, SANE-P, DF-AFN Clinical Director of Forensics, Forensic Medical Unit Adventist Healthcare Shady Grove Medical Center and Kathleen Crowley, LCSW-C, LCSW, ACSW, CEAP is the Program Director for the Employee Assistance Program Adventist Healthcare
10:30 AM – 11:30 AM	Empowering the Human Layer of Cyber Defenses	Peter Sindt Manager of Cyber Training and Employee Engagement Children’s National Hospital
11:30 AM - 12:30 PM	Lunch Break	Sponsored by MAMSS
12:30 PM – 1:30 PM	Business Continuity Planning for Medical Staff Services Resilience in the Age of AI & Unpredictability	Tamara Reid-Lucas, BS, CPCS MAMSS President Elect
1:30 PM – 1:45 PM	Afternoon Break	Sponsored by MAMSS Membership Committee
1:45 PM – 4:15 PM	Baltimore Response to Active Violence Events (B.R.A.V.E.)	Detective Jack Atkins & Detective Stephanie Shields Baltimore Police Department Criminal Intelligence   Homeland Security Section SHIELD Network
4:15 PM – 4:30 PM	Closing Remarks & Door Prizes	LaNita Gragg-Jennings, MBA, CPMSM, CPCS, CLSSBB MAMSS President